



HELP FOR THOSE UNABLE TO PAY PROPERTY TAXES  
DUE APRIL 10, 2020



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- Beginning on April 11, the day after property taxes are due, people unable to pay on time for reasons related to COVID-19 may submit a request for penalty cancellation online.
  - The department has set up a special team to process these requests for those who demonstrate they were affected by the outbreak.
  - We encourage all property owners who can pay their taxes on time to do so. This revenue helps keep the government running and providing vital services that the public relies on, especially in times like these.
  - Since County buildings are currently closed to the public during this emergency, there will be no in-person payments. Instead, taxpayers can pay online, via telephone or by mail. There is no cost for e-Check payments online. For online credit/debit card transactions, our card payment processor charges a 2.25 percent service fee.
  - Taxpayers can visit <https://ttc.lacounty.gov/>, to review payment methods and several other online self-service options. Taxpayers may also call (213) 974-2111 for additional information.